

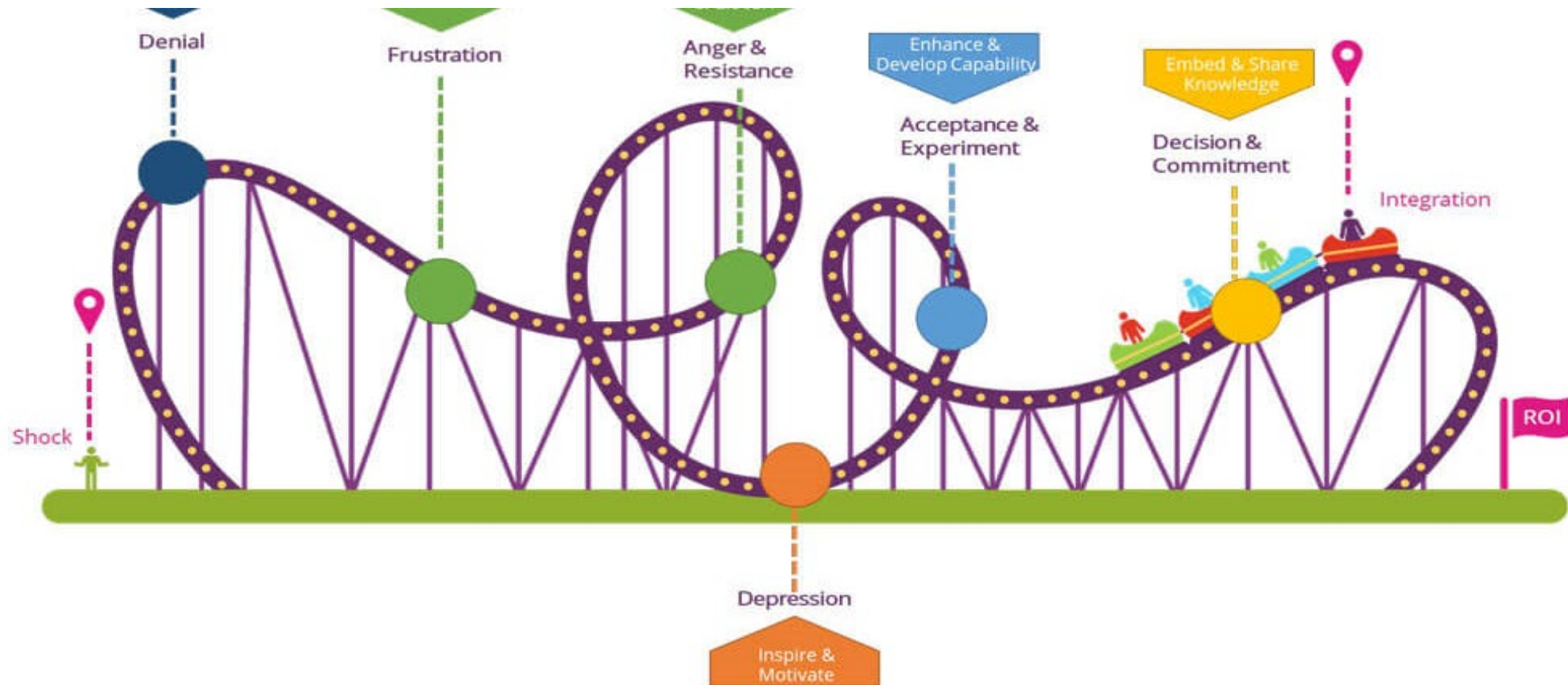


Human resistance to change

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The Change Curve



Ways to overcome resistance

- Expect resistance and **LISTEN** to your people
 - Seek out the detractors and **APPRECIATE** their concerns
 - Provide the **WHY** and **COMMUNICATE** to everyone
 - **CO-CREATE** the outcome
 - Things change, continually **ITERATE**
- 

Keys to success

How you feel
when asked
to change

Remember



Change starts
when ideas
are forming

Beginning



Continuous
positive
engagement

Support





Thank you

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