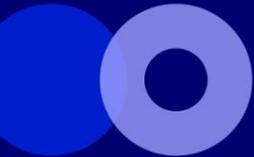


Singapore International Water Week (SIWW) Water Convention 2022

**Sensing and managing system performance to
minimise leaks and breaks.**

20 April 2022



Acknowledgement of Country

Sydney Water respectfully acknowledges the traditional custodians of the land and waters on which we work, live and learn. We pay respect to Elders past and present.



Context

Sydney Water

- Supplies 5 million people
- Serves an area of 12,700 km²
- 21,000km of water pipes and 26,000km of waste water pipes
- Largest utility in the southern hemisphere

What do leaks and breaks mean for Sydney Water?

- Sydney Water experiences around 5,500 breaks and leaks annually
- <8% of water losses
- 60%–70% of the leaks in distribution pipes
- 165 - 175 breaks on critical water mains
- \$80 million spent on renewals and maintenance.

How does the water industry traditionally handle leaks and breaks?

- We rely on our customers and staff to report leaks and breaks
- Reactive repairs for leaks and breaks instead of proactive maintenance.



Minimising unaccounted water (SW Water Loss Improvement Program)

Existing

Active Leak Detection (ALD)

Smart Ball Insertion

Sahara Insertion Tool

Innovative Deployment

Using Internal ICATTS

Predictive Analytics & MNF Assessment

ALD+ Acoustic Sensing

Leak Web Portal

Acoustic Sensing

DMA Pressure Management

Spray Lining Inhibiting Leaks

Intelligent Pressure Management

120 ML/day
↓
90 ML/day
(in 5-10 years)

K9 (Canine)

Next Generation

Lidar on a Drone

Quantum Sensing

Dark Fibre

Photonics

Future

Distributed Fibre Optic Sensing

Distribution Insertion

Electro Scan

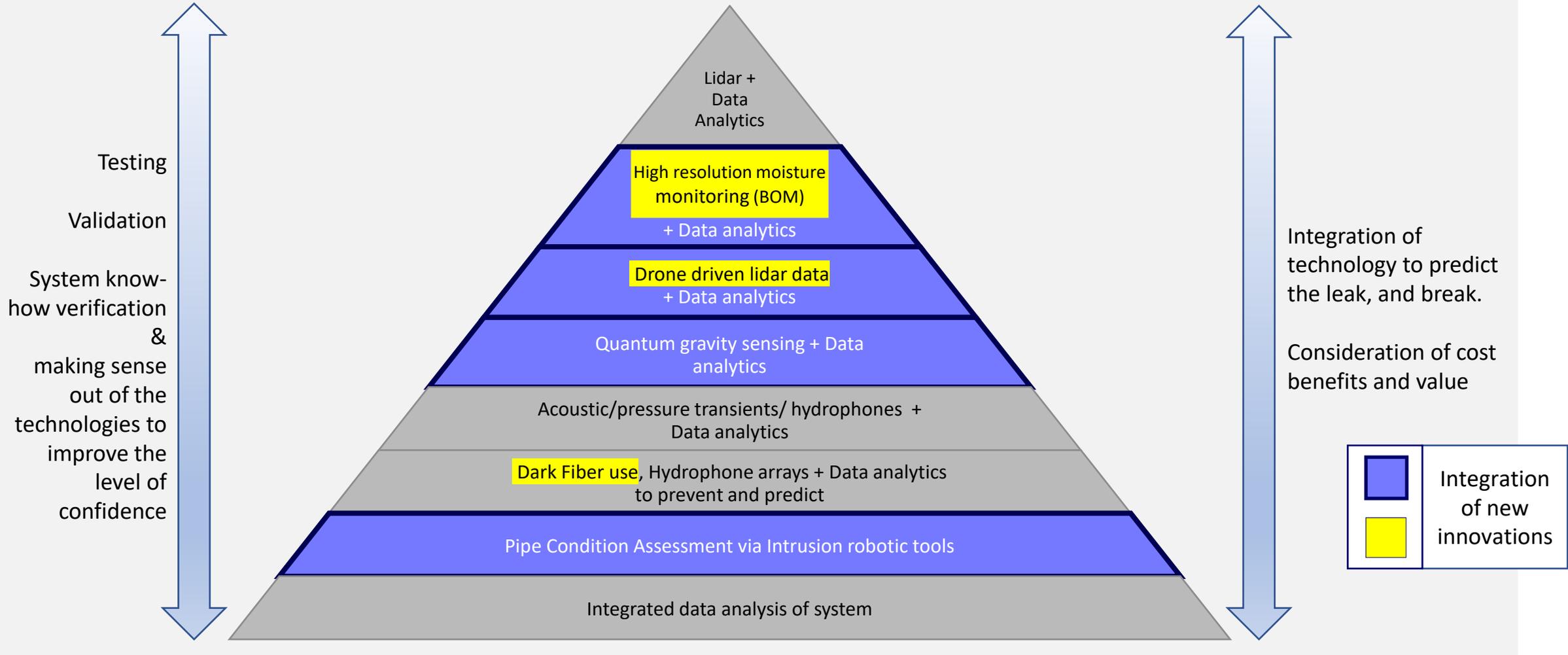
Satellite Imaging

IOT Integration Intelligent Networks

Tool kits to Prevent Leaks and Breaks

(Existing and innovations)

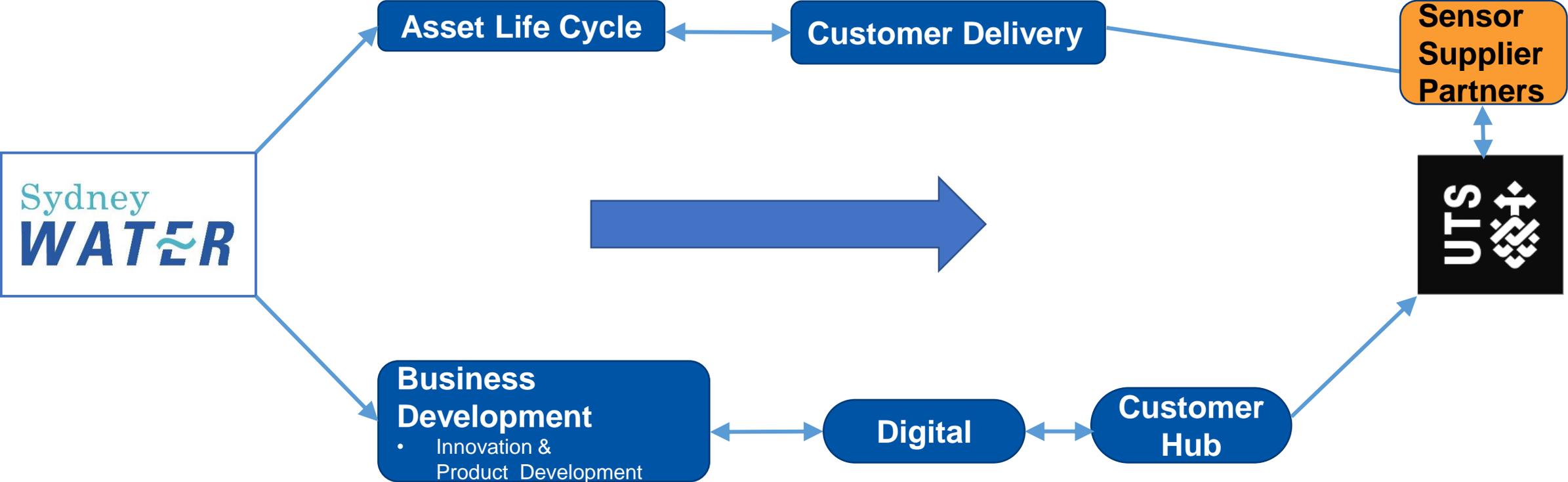
Utility Decision Making Framework



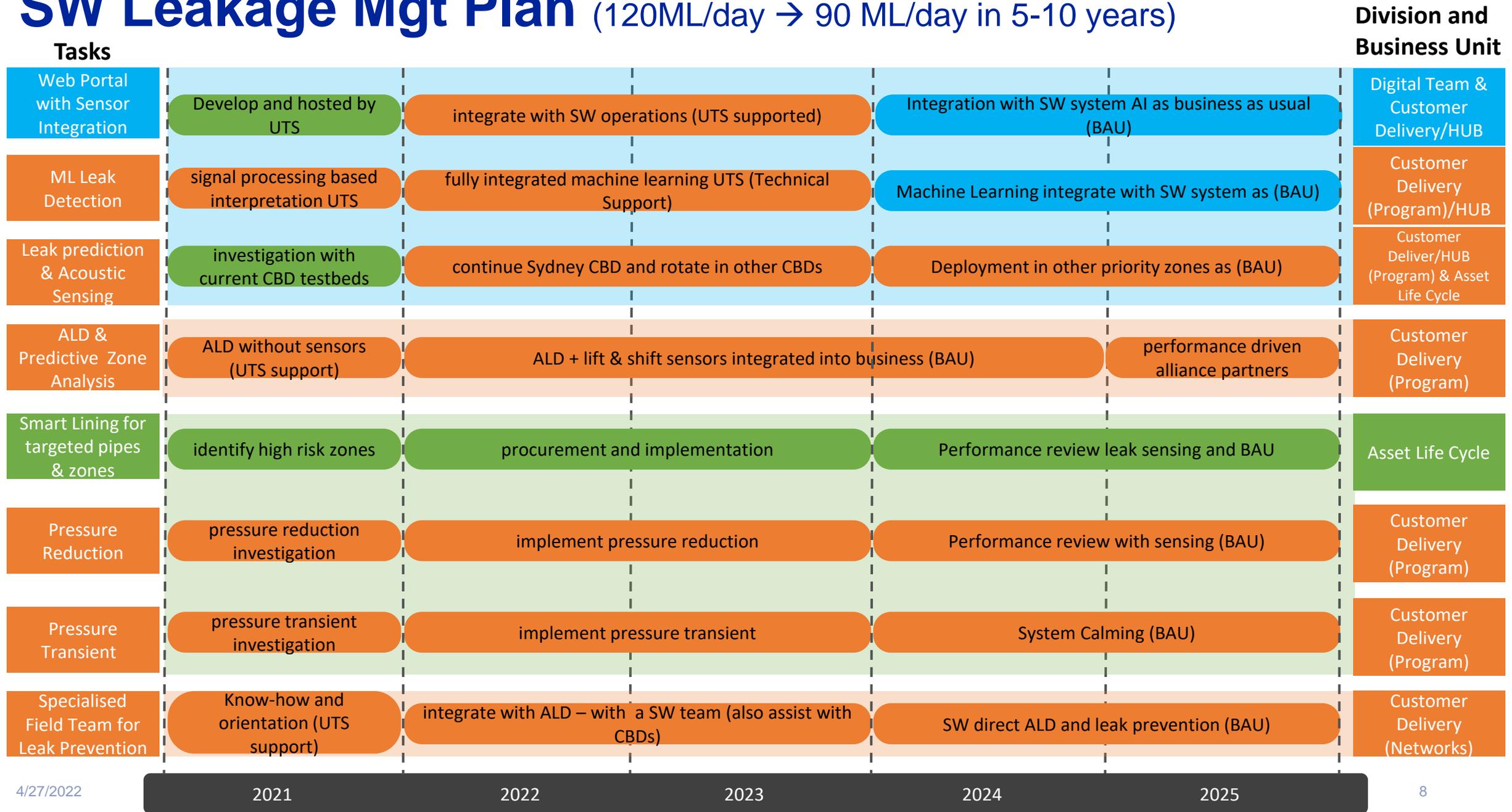
Leakage Road Map

| Asset Class | Technology | Detection Limit | Year 1 | Year 2 | Year 3 | Year 4 |
|-------------------------|---|---|-----------------------|--------------------|------------------|-----------------|
| Critical + Distribution | Data driven pipe leak/break prediction \$0.5/m | predicts 80% leaks and breaks within 200m | Operationalised | | | |
| C+D | Lidar and Lidar on a drone on nature strips \$1/m | only on nature strips wet areas | Validated Trials | Operationalised | | |
| C | BOM Moisture and Soil Analysis \$20/m | available wetness | Concept improvement | Operationalised | | |
| C+D | Quantum Sensing \$20/m | leak patch within 5m of the leak | Validating real leaks | Operationalisation | | |
| C+D | Acoustic Sensing \$25/m | >=0.01 Lit/sec | Business as usual | | | |
| C | In pipe distributed fibre sensing \$30/m | ~0.6 Lit/sec | Concept | Validated Trials | Operationalised | |
| C+D | Dark Fibre Sensing \$5/m | >0.6 Lit/sec | Concept | Validated Trials | Operationalised | |
| C | Smart in pipe sensing \$5/m | 0.005 Lit/sec limited length | Concept | Validated Trials | Operationalised | |
| D | Distribution in pipe <\$5/m | 0.005 Lit/sec part of DMA | Concept | | Validated Trials | Operationalised |

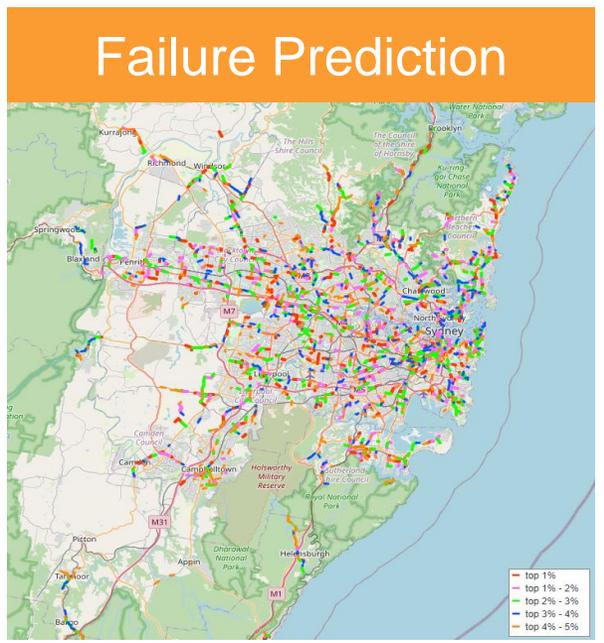
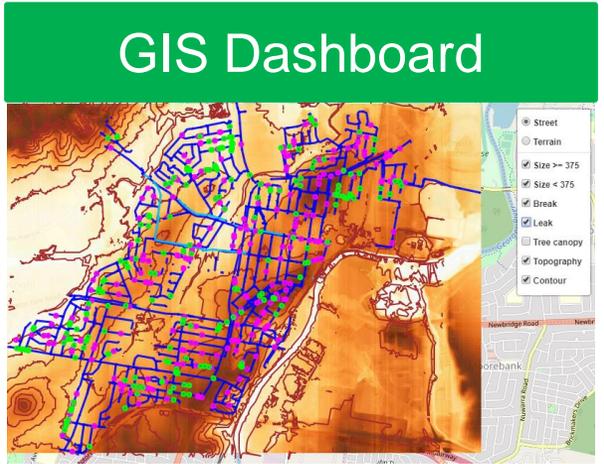
How we worked as one team and with our partners



SW Leakage Mgt Plan (120ML/day → 90 ML/day in 5-10 years)

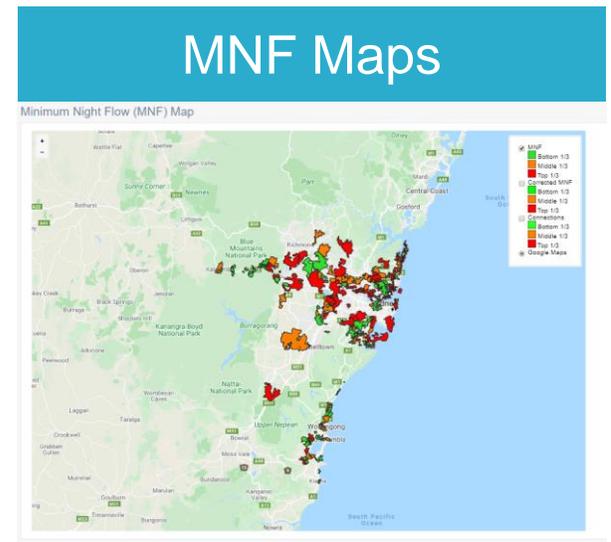


Predictive Analytics Tool



Pipe Failure Prediction

- Data Management
- GIS Dashboard**
- Failure Prediction**
- Small Pipes
- Large Pipes
- Results Analysis**
- Small Pipes
- Large Pipes
- Leak Detection
- MNF**



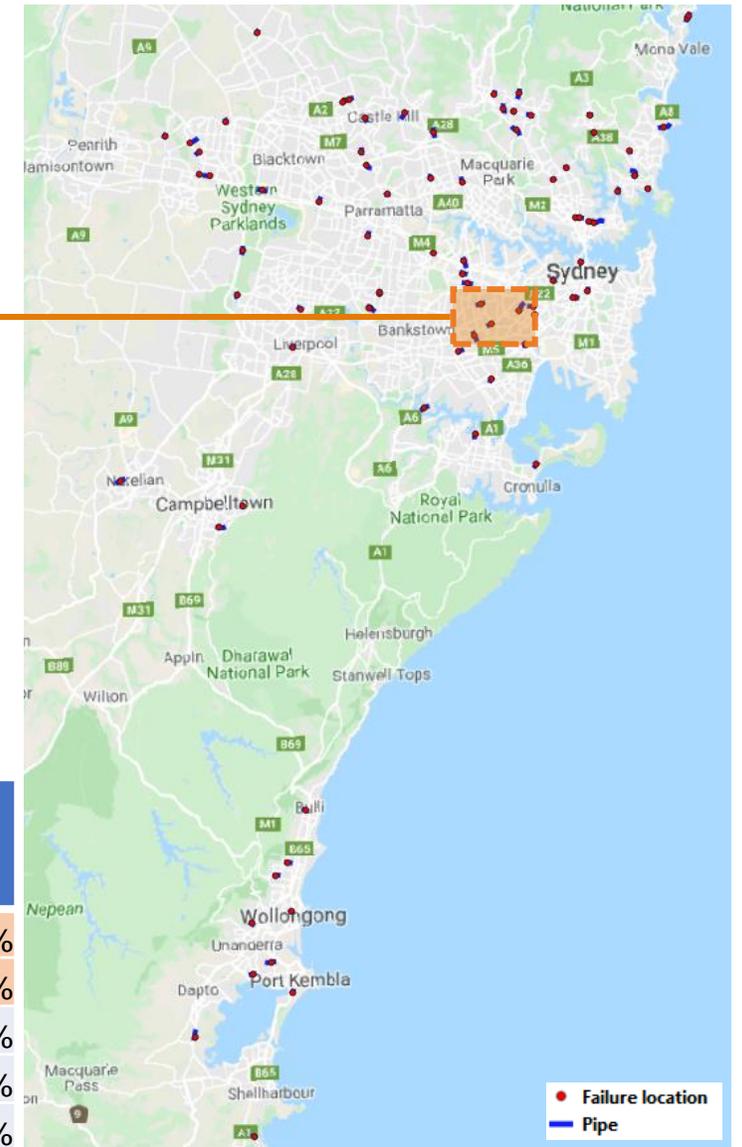
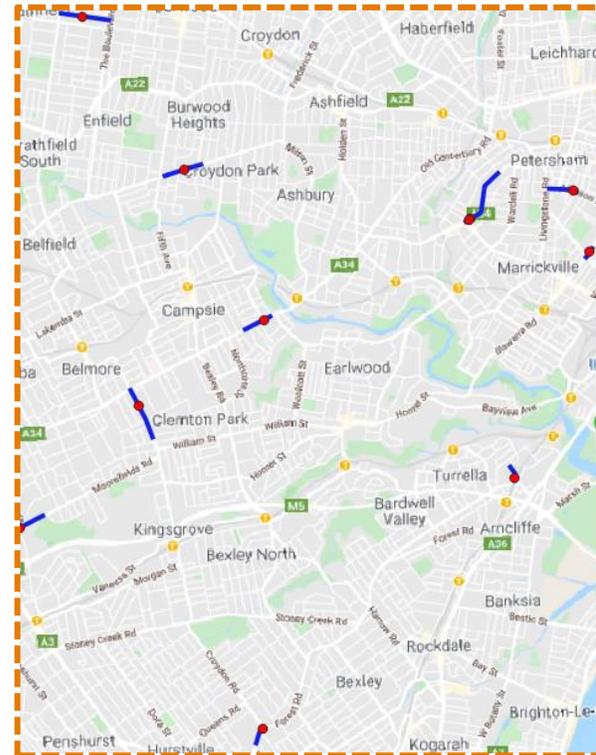
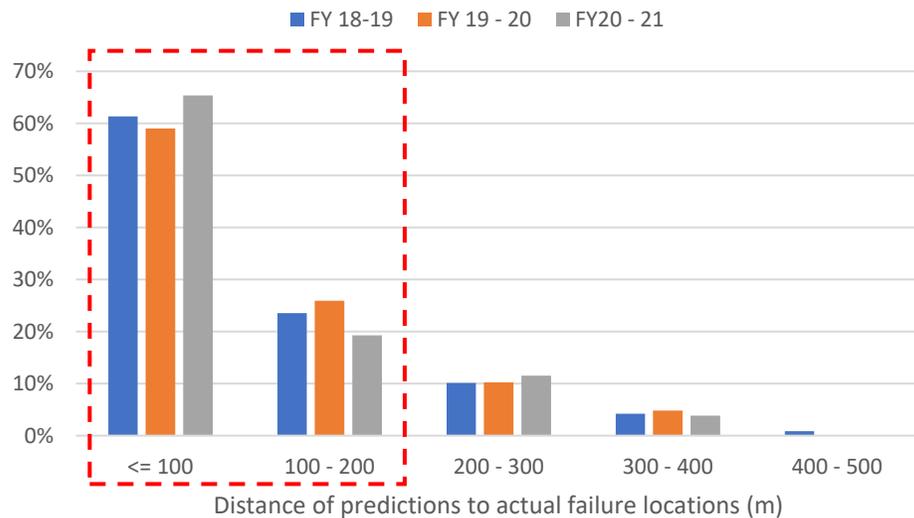
Water Pipe Failure Prediction

* Break locations in FY 20-21 are not complete, and up to Jan. 2021

Data used:

- Break locations up to Jan 2021
- Size ≥ 250 mm

The distribution of distance between the actual failures to predicted locations (middle point of the pipe):

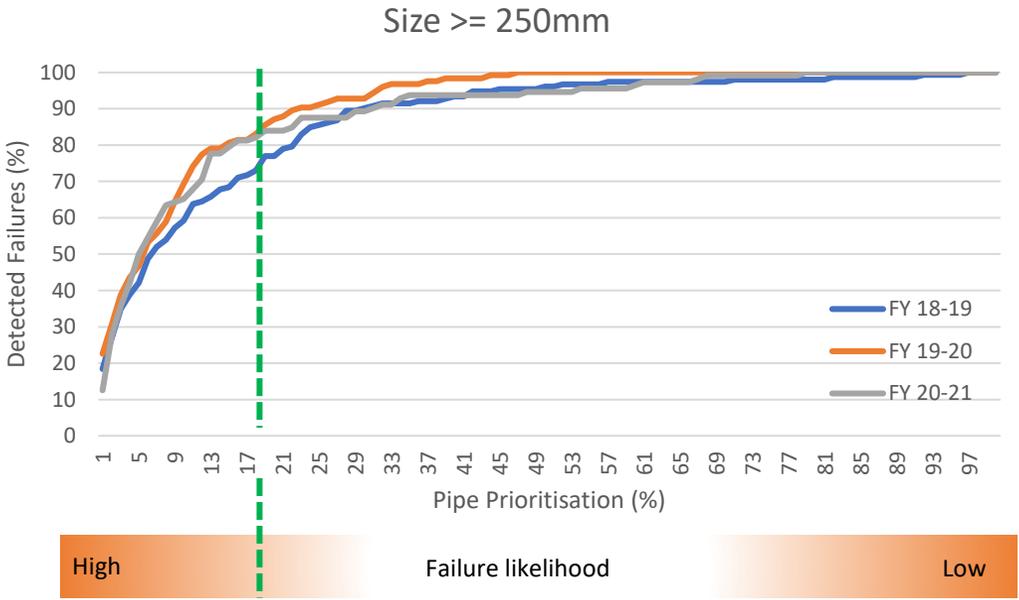


| Distance to failure location (m) | FY 18-19 | FY 19-20 | FY 20-21 |
|----------------------------------|----------|----------|----------|
| ≤ 100 | 61.34% | 59.04% | 65.38% |
| 100 - 200 | 23.53% | 25.90% | 19.23% |
| 200 - 300 | 10.08% | 10.24% | 11.54% |
| 300 - 400 | 4.20% | 4.82% | 3.85% |
| > 400 | 0.84% | 0.00% | 0.00% |

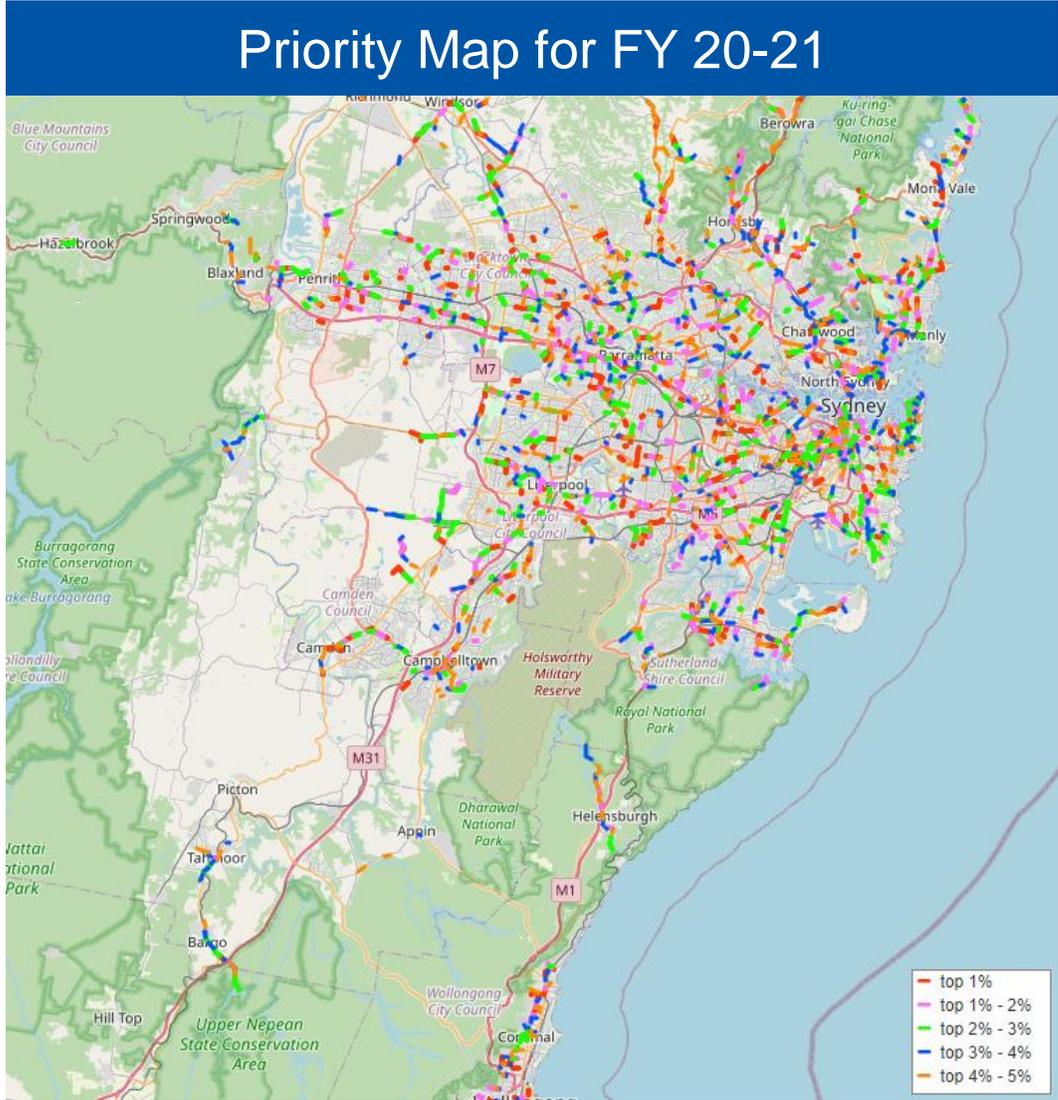
Latest Pipe Failure Prediction

* Break records are up to Jun. 2021

Latest evaluation



| | FY 18-19 | FY 19-20 | FY 20-21 |
|-----|----------|----------|----------|
| 1% | 18.42% | 22.58% | 12.50% |
| 5% | 42.11% | 46.77% | 41.96% |
| 10% | 59.21% | 69.35% | 65.18% |
| 20% | 76.97% | 87.10% | 83.93% |



Acoustic Sensor Deployment

Semi-permanent Loggers:

125 leaks raised with SW
88 leaks confirmed by SW
~70% Hidden Leaks

Leaks found

Hydrant ~30%
Valves ~20%
Main tap ~22%
Private ~11%
Service ~12%
Main break ~2.5%
Meter tap ~2.5%

270 Loggers:

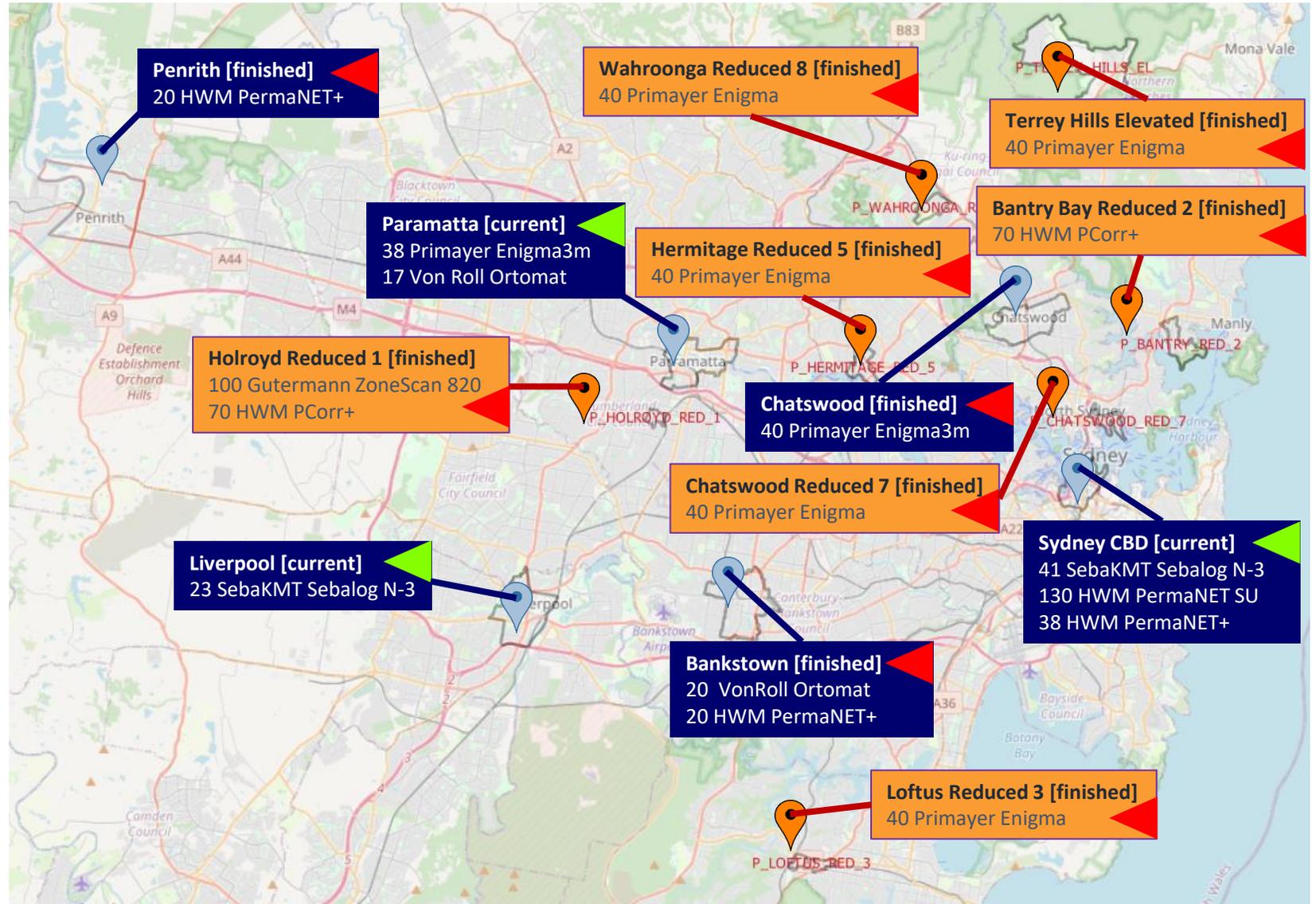
38 Primayer Enigma3m
40(/64) Sebalog N-3
168 HWM PermaNET+/SU

Lift and Shift Loggers:

52 leaks confirmed by SW
~70% Hidden Leaks

Types of leaks found

Hydrant: ~37%
Meter tap/coupling: ~13%
Valves: ~13%
Mains to meter/service: ~19%
Main leak: ~8%
Main break: ~8%
Other: ~2%



Semi-Permanent Acoustic Sensors

Leaks detected December 2019 – 2022

(Updated 21st February '22)

Most of the leaks are hidden but delays in validating the confirmed leaks results in a lower hidden rate of 70%

| CBD area | Deployment Status | Potential leaks raised w/ SW | Confirmed leaks (SW) | To be investigated | Awaiting repair |
|------------|--------------------------------|------------------------------|----------------------|--------------------|-----------------|
| Penrith | Finished (moved to Sydney CBD) | 6 | 6 | 0 | 0 |
| Bankstown | Finished (moved to Sydney CBD) | 17 | 15 | 0 | 0 |
| Chatswood | Finished (moved to Parramatta) | 5 | 3 | 0 | 0 |
| Liverpool | Current | 10 | 9 | 0 | 1 |
| Sydney CBD | Current | 76 | 48 | 8 | 3 |
| Parramatta | Current | 11 | 7 | 0 | 0 |

Lift & Shift Acoustic Sensors

Leaks detected June 2020 – February 2022

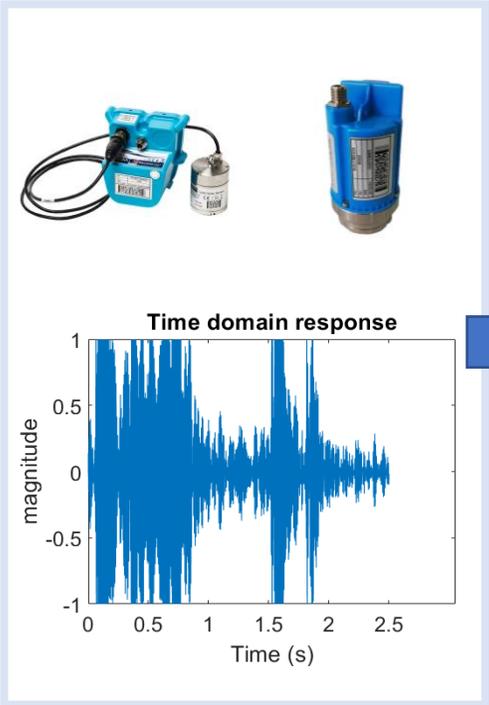
(Updated 21st February 2022)

Most of the leaks are hidden but delays in validating the confirmed leaks – cause majority of leaks to surface

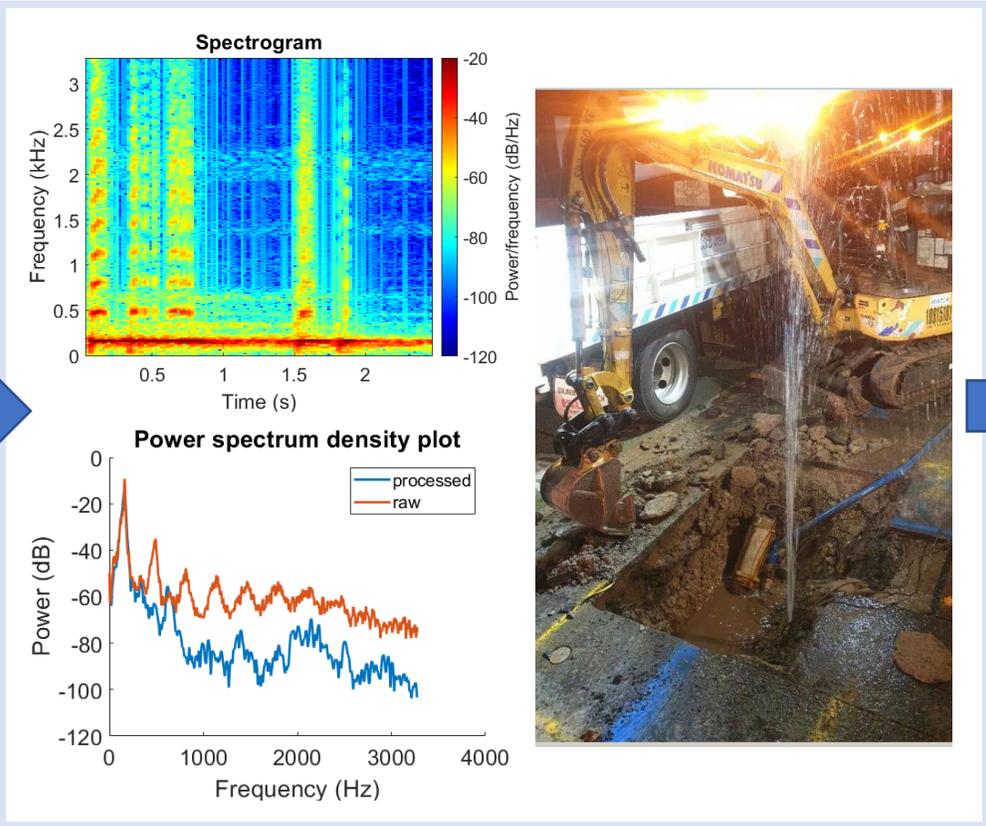
| Pressure Zone | Loggers Deployed | Deployment Status | Potential leaks raised w/ SW | Confirmed leaks (SW) | Awaiting repair |
|-----------------------|------------------------------------|--|------------------------------|--------------------------|-----------------|
| Holroyd Reduced 1 | Gutermann ZoneScan 820, HWM PCorr+ | Finished | 7 | 3 | 0 |
| Bantry Reduced 2 | HWM PCorr+ | Finished | 9 | 9 | 0 |
| Wahroonga Reduced 8 | Primayer Enigma | Finished | 7 | 6 | 1 |
| Chatswood Reduced 7 | | Finished | 7 | 5 + 1 network issue (DV) | 0 |
| Loftus Reduced 3 | | Current (1 location requires re-visit) | 6 | 1 + 1 network issue (DV) | 1 |
| Hermitage Reduced 5 | | Finished | 7 | 5 | 0 |
| Terrey Hills Elevated | | Finished | 22 | 21 | 0 |

Signal Processing + Machine Learning for Accurate & Reliable Leak Alarms

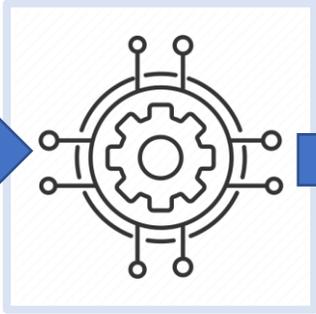
Raw Audio Signals



Processed Signals + Field Validation



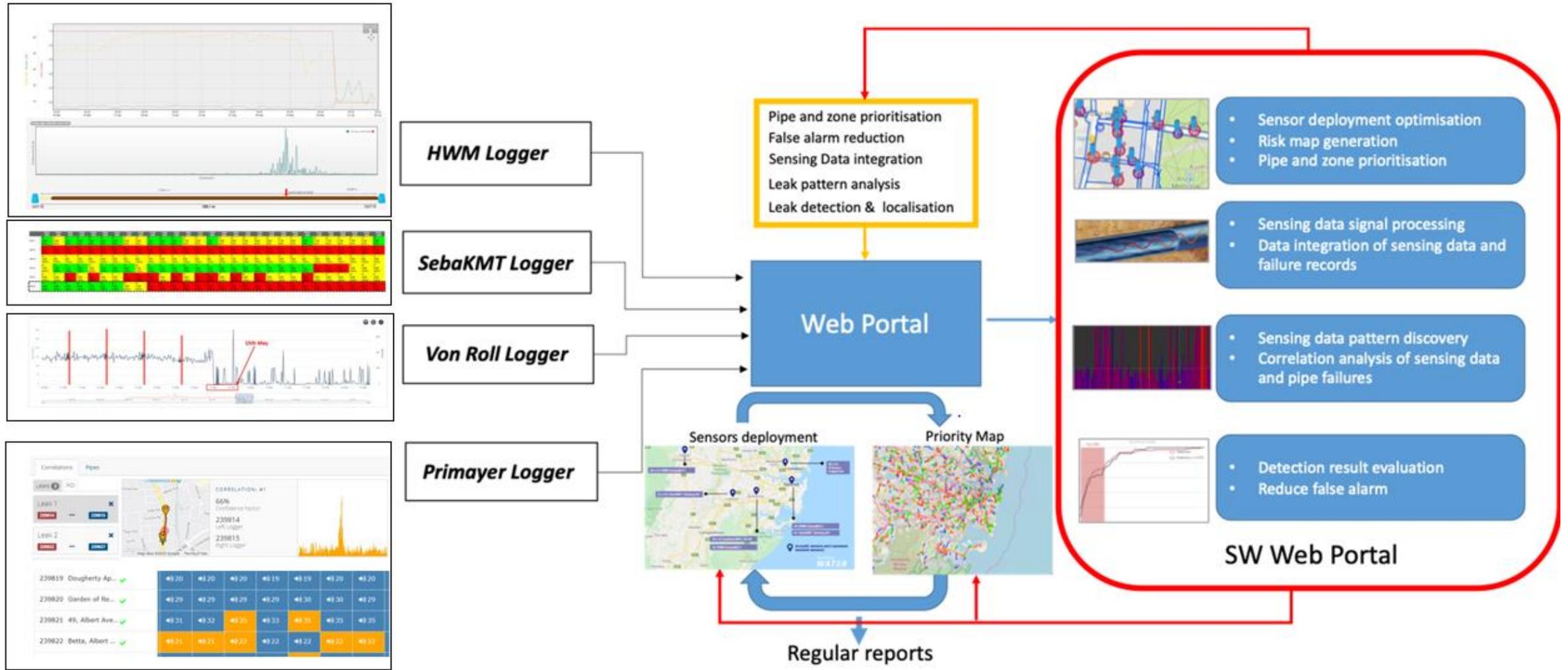
Machine Learning Classifier



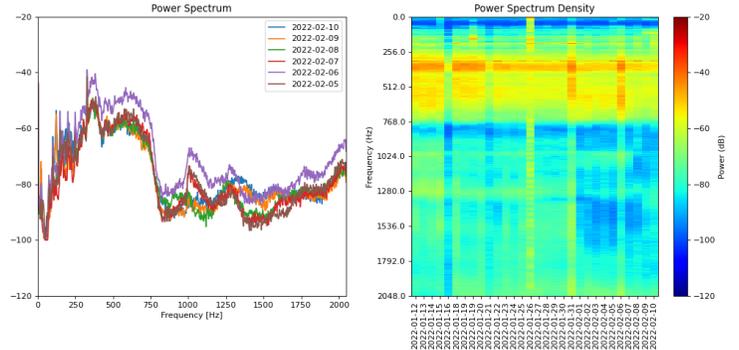
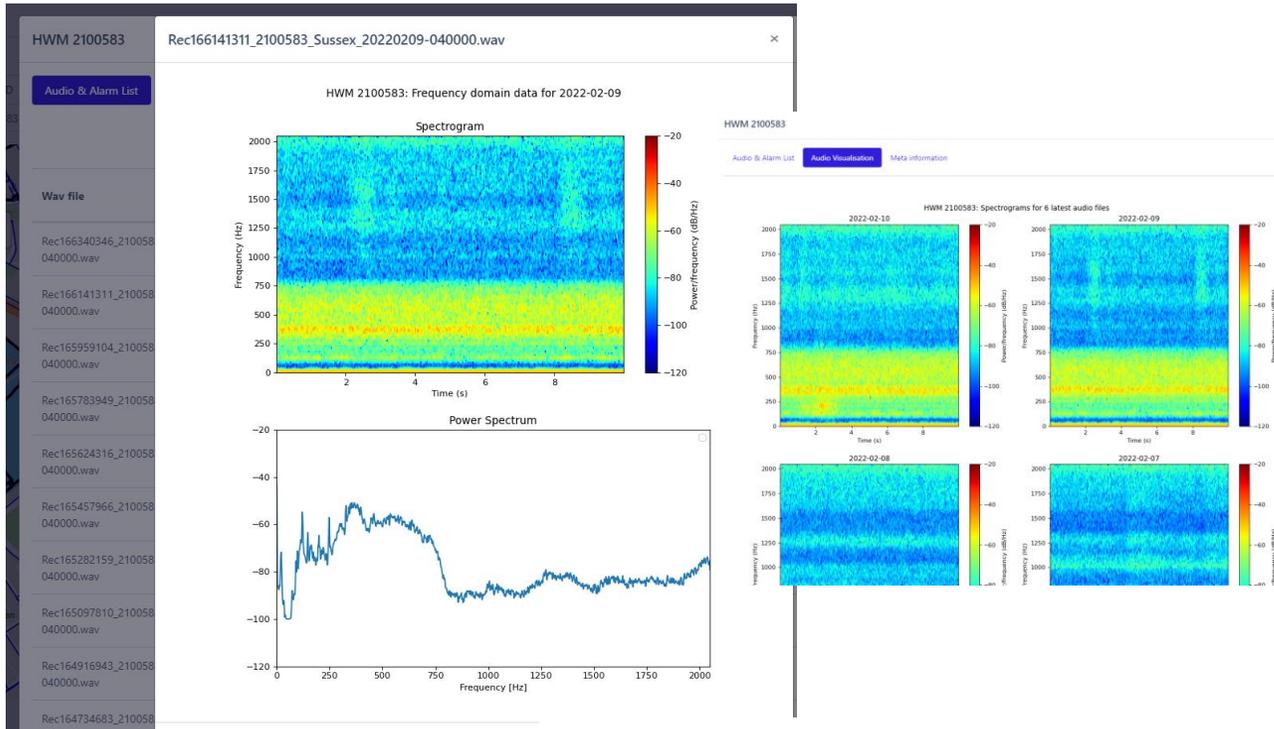
Leak Alarms

Leak
No Leak

Web Portal System Overview



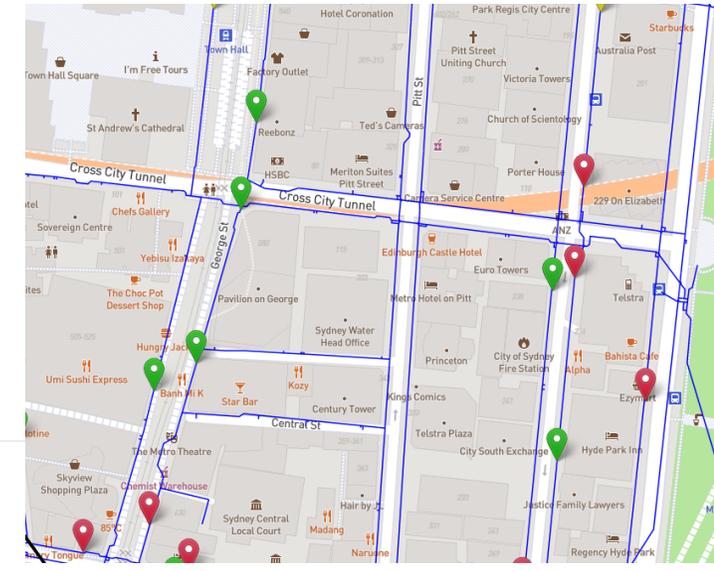
Common Web Portal Integrated Machine Learning



HWM 2100583_Sussex

Audio & Alarm List Audio Visualisation Meta information

| Wav file | Date | Control | Audio Visualisation | Comments | Status ML | Status provider |
|---|------------|---------------|---------------------|----------|-----------------|-----------------|
| Rec168213965_2100583_Sussex_20220221-040000.wav | 2022-02-21 | ▶ 0:00 / 0:10 | Audio Visualisation | Comments | Leak | Leak |
| Rec168056958_2100583_Sussex_20220220-040000.wav | 2022-02-20 | ▶ 0:00 / 0:10 | Audio Visualisation | Comments | Leak | Leak |
| Rec167895202_2100583_Sussex_20220219-040000.wav | 2022-02-19 | ▶ 0:00 / 0:10 | Audio Visualisation | Comments | Leak | Leak |
| Rec167725975_2100583_Sussex_20220218-040000.wav | 2022-02-18 | ▶ 0:00 / 0:02 | Audio Visualisation | Comments | Not Implemented | Leak |
| Rec167541874_2100583_Sussex_20220217-040000.wav | 2022-02-17 | ▶ 0:00 / 0:10 | Audio Visualisation | Comments | Leak | Leak |
| Rec167369909_2100583_Sussex_20220216-040000.wav | 2022-02-16 | ▶ 0:00 / 0:10 | Audio Visualisation | Comments | Leak | Leak |
| Rec167206905_2100583_Sussex_20220215-040000.wav | 2022-02-15 | ▶ 0:00 / 0:10 | Audio Visualisation | Comments | Leak | Leak |
| Rec167036464_2100583_Sussex_20220214-040000.wav | 2022-02-14 | ▶ 0:00 / 0:10 | Audio Visualisation | Comments | Leak | Monitoring |
| Rec166873509_2100583_Sussex_20220213-040000.wav | 2022-02-13 | ▶ 0:00 / 0:10 | Audio Visualisation | Comments | Leak | Monitoring |



Current Water Loss Estimation

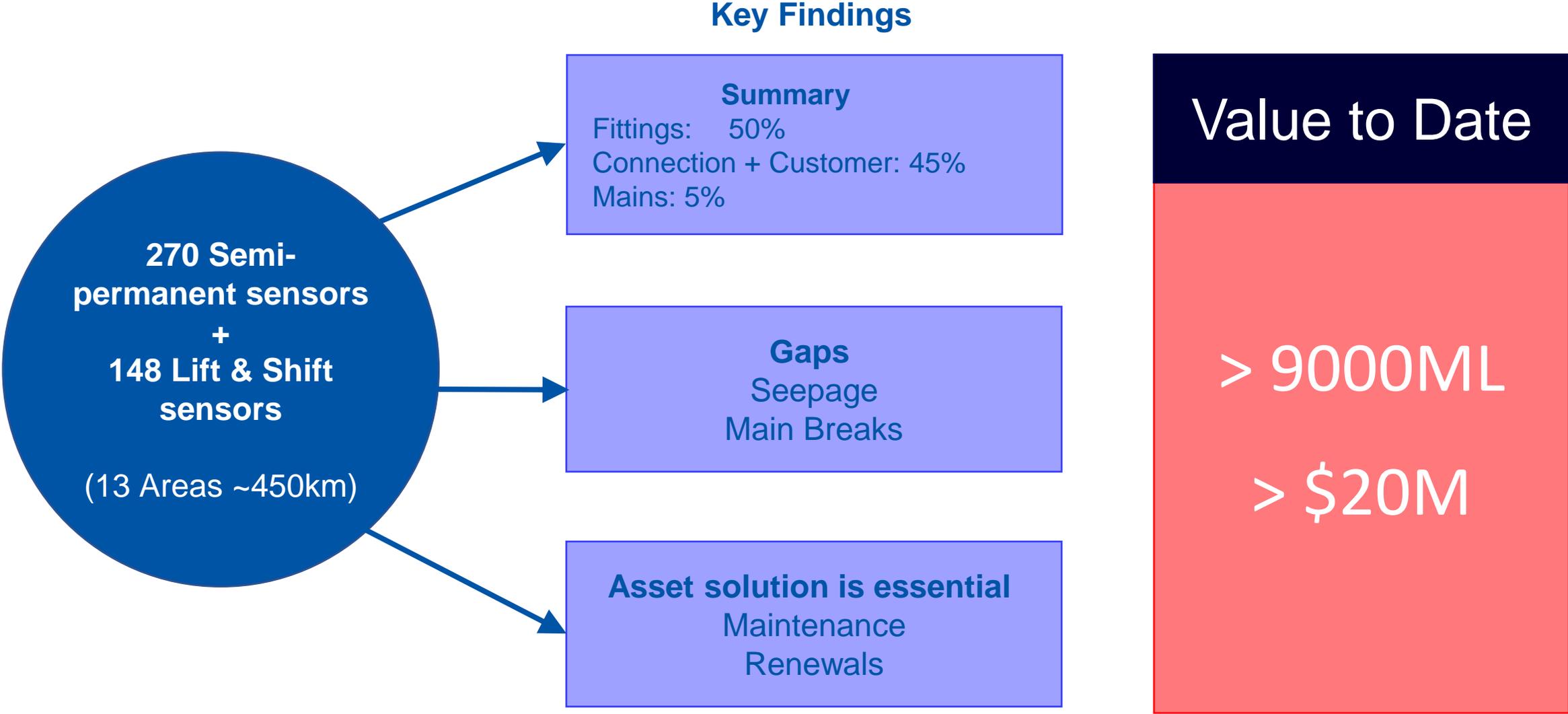
(Updated February 2022)

→ Water loss up to date: **9102.34 ML**
 → Saving up to date: **\$21.39 M**

| Area | Main Tap Leak | Hydrant Leak | Valve Leak | Customer End Leak | Main leak | Fire Service Leak | Other leaks | Potential leak | *Total Leaks | *Water Loss (ML) | *Saving (\$ M) |
|-------------------|---------------|--------------|------------|-------------------|-----------|-------------------|-------------|----------------|--------------|------------------|----------------|
| Sydney CBD | 6% | 12% | 9% | 4% | 1% | 1% | 6% | 62% | 125 | 4117.55 | 9.68 |
| Bankstown | 13% | 9% | 13% | 3% | 3% | 3% | 3% | 53% | 32 | 881.43 | 2.07 |
| Penrith | 17% | 3% | 0% | 6% | 0% | 0% | 3% | 19% | 12 | 385.26 | 0.91 |
| Chatswood | 13% | 6% | 0% | 0% | 0% | 0% | 0% | 16% | 8 | 221.80 | 0.52 |
| Liverpool | 6% | 0% | 0% | 3% | 0% | 0% | 19% | 31% | 18 | 507.73 | 1.19 |
| Parramatta | 10% | 9% | 3% | 0% | 0% | 0% | 3% | 41% | 20 | 544.52 | 1.28 |
| P_HOLROYD_RED_1 | 0% | 3% | 3% | 0% | 0% | 0% | 3% | 22% | 10 | 202.88 | 0.48 |
| P_WAHROONGA_RED_8 | 0% | 0% | 9% | 9% | 0% | 0% | 0% | 22% | 13 | 206.56 | 0.49 |
| P_BANTRY_RED_2 | 0% | 9% | 0% | 13% | 6% | 0% | 0% | 28% | 18 | 329.55 | 0.77 |
| P_CHATSWOOD_RED_7 | 8% | 13% | 0% | 3% | 0% | 0% | 0% | 19% | 12 | 257.54 | 0.61 |
| P_HERMITAGE_RED_5 | 17% | 3% | 0% | 0% | 0% | 0% | 6% | 22% | 12 | 416.80 | 0.98 |
| P_LOFTUS_RED_3 | 0% | 3% | 3% | 0% | 0% | 0% | 0% | 19% | 8 | 152.42 | 0.36 |
| P_TERREY_HILLS_EL | 2% | 28% | 6% | 0% | 19% | 6% | 3% | 69% | 43 | 878.28 | 2.06 |

* the calculations include the potential leaks

Key Findings, Value & the Way Forward



Thank you ... Questions?

